



# DE-ESCALATION TRAINING

June 9, 2026: 9:30am to 1:30pm

This workshop is designed for front line workers, managers, volunteers and anyone working with people experiencing issues related to being unhoused, mental health and or substance use. This workshop is meant to be engaging and discuss the realities of escalation and ways of approaching escalation that are non stigmatizing and dignified. This training will focus on key learning points;

- Avoiding a crisis
- Recognizing and understanding a crisis
- Escalating behavior, communication (verbal/nonverbal)
- De-escalating
- Follow up/aftermath

We will discuss scenarios and foster important conversations about ways of dealing with crisis through an anti-oppressive, trauma informed, harm reduction lens. We stress the importance of destigmatizing individuals and find ways to come from a place of curiosity as opposed to judgement. We will also discuss boundaries and what to do when those boundaries are crossed. We come from a harm reduction, anti oppression philosophy

**This workshop includes a guest speaker with lived experience who will discuss de-escalation from their point of view.**

## WORKSHOP LENGTH

9:30 am to 1:30 pm

## WORKSHOP MODEL OF DELIVERY

In-person (location will be provided to registered participants)

## WORKSHOP COST PER PERSON

TDIN Members Agencies Pay: **\$50.00** | Non-Members Pay: **\$60.00**

## HOW TO REGISTER

Submit your registration here: <https://tngcommunityto.akaraisin.com/ui/DeescalationTraining>

**REGISTRATION DEADLINE** JUNE 3, 2026

*Have any questions? Please contact TDIN Training and Engagement Coordinator  
647-464-1733 | [engage@tdin.ca](mailto:engage@tdin.ca)*